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| Data Analyst/ Business Analyst  JORGE CHACIN | (011) 7369 8241 | licjorgechacin@gmail.com  https:// www.linkedin.com/in/licjorgechacin  San Nicolas, CABA 1049 |

# Skills

* SQL (SQL Server, MySQL, PostgreSQL)
* Python (Pandas, NumPy, SciPy, MatPlotLib)
* Tableau
* Excel (VLOOKUP, Conditional Formatting, Pivot Tables)
* Microsoft Azure (DataBricks, Azure Data Lake, Azure Data Warehouse)
* English - Advance
* Microsoft Power BI

# Projects

Benefit Package Benchmarking dashboard – Virtual Client’s Project **–** CABA November 2024

* Created a dashboard with **Power Bi** to help client compare between different employee benefit packages
* Transformed and processed client’s data by using DAX and Excel to ensure data completeness and validity
* Provided technical insights on how the client can fully utilize their data by introducing different technologies
* Consulted with client to determine the best metrics to be displayed on final product

sentiment analysis on tweets – Personal Project **–** CABA November 2024

* Utilized **R Studio** to perform sentiment analysis on 14,000 tweeter reviews of six major airlines
* Performed data cleaning and text analysis to successfully identified the major complaints for each airline
* Applied regression and machine learning to produce a final model with an accuracy of 88% and lift of 34%

Customer Sales Analysis – Personal Project **–** CABA September 2024

* Utilized **SQL** to extract data from 8 different related tables from customer sales databases using **JOIN** and **VIEW**
* Transformed and filtered data by using aggregating and filtering function to improve reporting process
* Loaded and visualized data with **Python** to identify key business intelligences that can improve sales performance

Data Science Job market Eda – Personal Project **–** CABA September 2024

* Utilized **Python** to analyze 7000 data science job listings and gain insights on what it takes to land a job in analytics
* Implemented **Regex** techniques to comb through the job descriptions and identified the key requirements
* Aggregated and visualized the data by using **pandas, matplotlib** and **wordcloud** to compile a professional report

# Work Experience

junior manager **–** CARREFOUR AR Retail **–** CABA, ARSeptember 2019

* Making routine decisions.
* Implemented a new reporting using **Excel Pivot** and **VBA** which help reduced processing time by 50%
* Oversee the day-to-day operations of a small group of employees.
* Strive to learn and grow within the company while contributing to its success through effective teamwork and leadership.

administrative assistant– HEBINOVA S.R.L. – Greater Buenos Aires, AR April 2018 – July 2019

* Handling expense reporting, invoicing, and basic accounting tasks using **Excel.**
* Handling office communications, answering phones, and taking and delivering messages using **Gmail**.
* Organizing files, maintaining electronic filing systems, and keeping records up to date.
* Served as a liaison between managers to resolve issues pertain to the projects.

# Education

Bachelor of Business Administration– Margarita University – Nueva Esparta, VE June 2017